Survey on the Impact that Spreading Novel Coronavirus Infection has on Work and Daily Life

(May 2020 Survey, 1st wave)

This is a translation of questionnaire for an internet monitor survey on individuals conducted in Japanese, with subjects sampled by means of a screening survey.

Screening survey (QS1-QS7) Main survey (Q1-Q20)

Screening survey (QS1-QS7)

QS1 What is your sex?
(Select one)
1. Male
2. Female
QS2 What is your current age?
1. I am years old.
QS3 Did <u>all</u> of the following requisite conditions apply to you <u>on April 1 of this year</u>
<u>(2020)</u> ?
(Select one for each)
======================================
1. I lived in Japan.
2. I was at least 20 years old but no more than 64 years old.
3. I was a company employee (i.e., regular employee [excluding executive], part-time
worker, arbeit [temporary worker], contract employee, dispatched worker, or shokutaku
[entrusted worker]) working at a private company (other than public employment, etc.)
or was a self-employed worker (including pieceworker; excluding that in agriculture,
forestry, and fishery).
======Options======

- 1. Yes
- 2. No

QS4 targets respondents who selected "1. Yes" for items 1 to 3 on QS3. For respondents who selected "2. No" for any of the items end this survey.

QS4 Please indicate the region in which you currently live.

(Select one)

- 1. Hokkaido
- 2. Aomori Prefecture
- 3. Iwate Prefecture
- 4. Miyagi Prefecture
- 5. Akita Prefecture
- 6. Yamagata Prefecture
- 7. Fukushima Prefecture
- 8. Ibaraki Prefecture
- 9. Tochigi Prefecture
- 10. Gunma Prefecture
- 11. Saitama Prefecture
- 12. Chiba Prefecture
- 13. Tokyo
- 14. Kanagawa Prefecture
- 15. Niigata Prefecture
- 16. Toyama Prefecture
- 17. Ishikawa Prefecture
- 18. Fukui Prefecture
- 19. Yamanashi Prefecture
- 20. Nagano Prefecture
- 21. Gifu Prefecture
- 22. Shizuoka Prefecture
- 23. Aichi Prefecture
- 24. Mie Prefecture
- 25. Shiga Prefecture
- 26. Kyoto Prefecture
- 27. Osaka Prefecture
- 28. Hyogo Prefecture

- 29. Nara Prefecture
- 30. Wakayama Prefecture
- 31. Tottori Prefecture
- 32. Shimane Prefecture
- 33. Okayama Prefecture
- 34. Hiroshima Prefecture
- 35. Yamaguchi Prefecture
- 36. Tokushima Prefecture
- 37. Kagawa Prefecture
- 38. Ehime Prefecture
- 39. Kochi Prefecture
- 40. Fukuoka Prefecture
- 41. Saga Prefecture
- 42. Nagasaki Prefecture
- 43. Kumamoto Prefecture
- 44. Oita Prefecture
- 45. Miyazaki Prefecture
- 46. Kagoshima Prefecture
- 47. Okinawa Prefecture
- 48. Outside of Japan

QS5 targets respondents who selected one from 1 to 47. Respondents who selected "48. Outside of Japan" end this survey.

QS5 What type of employment did you have <u>on March 1, 2020</u>? (Select one)

- *"Self-employed" refers to sole proprietor, freelance worker, self-employed professional, cloud worker, "elderly human resource," or other similar type of self-employment.
- 1. Regular employee (excluding executive)
- 2. Part-time worker
- 3. *Arbeit* (temporary worker)
- 4. Contract worker
- 5. Dispatched worker
- 6. *Shokutaku* (entrusted worker)
- 7. Self-employed* or piecework
- 8. Assisting with family business

- 9. Other job. Specify:
- 10. Not working and looking for a job
- 11. Not working and not looking for a job

QS5_1 What type of employment did you have <u>on April 1, 2020</u>? (Select one)

- *"Self-employed" refers to sole proprietor, freelance worker, self-employed professional, cloud worker, "elderly human resource," or other similar type of self-employment.
- 1. Regular employee (excluding executive)
- 2. Part-time worker
- 3. *Arbeit* (temporary worker)
- 4. Contract worker
- 5. Dispatched worker
- 6. Shokutaku (entrusted worker)
- 7. Self-employed* or pieceworker

From QS5_2 onward, respondents who selected 1 to 6 on QS5_1 are indicated as "[employees]" and those who selected 7 as "[self-employed or pieceworker]."

QS5 2 targets [employees].

QS5_2 What was the term of your employment contract on April 1, 2020? (Select one)

- *If you renewed your contract, do not answer for the total period that includes the renewed contract, but only for the contract that you had as of April 1, 2020.
- 1. No set period (including employment up until mandatory retirement age)
- 2. Less than one month
- 3. At least one month but no more than six months
- 4. More than six months but no more than one year
- 5. More than one year but no more than three years
- 6. More than three years but no more than five years
- 7. More than five years
- 8. Do not know

QS5 3 targets [self-employed* or pieceworker].

QS5 3 On April 1, 2020, were you a "shop owner or manager" who had your own store and sold merchandise or services or served food/drinks? And were you an employer who employed employees?

(Select one for each)

	Items
1. Were you a shop owner	or manager?

- 2. Did you employ employees?

====Options=====

- 1. Yes
- 2. No.

From S5 3 onward, respondents who selected "2. No" for both of 1 and 2 on QS5 3 are indicated as "[freelance worker]."

QS5 4 targets [employees].

QS5_4 What was the main type of business (industry) of your employer on April 1, 2020?

(Select one)

- *If you were a dispatched worker, answer with regard to the company, etc., to which you were dispatched. If you were not a dispatched worker, answer with regard to the company, etc., that hired you and where you worked.
- 1. Construction
- 2. Manufacturing
- 3. Electricity, gas, heat supply, and water
- 4. Information and communications
- 5. Transport
- 6. Wholesale and retail trade
- 7. Finance and insurance
- 8. Real estate
- 9. Eating and drinking places, accommodations
- 10. Medical, health care and welfare
- 11. Education, learning support
- 12. Postal services, cooperative associations
- 13. Services
- 14. Other type of business

15. Do not know

QS5 5 targets [freelance worker].

QS5_5 What was the main type of business of your work (business activity) on April 1, 2020?

(Select one)

- 1. Construction
- 2. Manufacturing
- 3. Electricity, gas, heat supply, and water
- 4. Information and communications
- 5. Transport
- 6. Wholesale and retail trade
- 7. Finance and insurance
- 8. Real estate
- 9. Eating and drinking places, accommodations
- 10. Medical, health care and welfare
- 11. Education, learning support
- 12. Postal services, cooperative associations
- 13. Services
- 14. Other business categories
- 15. Do not know

QS5 6 targets [employees].

QS5_6 What was the main occupational classification in which you were engaged at your employer on April 1, 2020?

(Select one)

- 1. Administrative or managerial worker (section manager level or higher)
- 2. Professional or engineering worker
- 3. Clerical worker
- 4. Sales worker
- 5. Service worker
- 6. Security worker
- 7. Manufacturing process worker
- 8. Transport or machine operation worker

- 9. Construction or mining worker
- 10. Carrying, cleaning, or packaging worker
- 11. Others. Specify:
- 12. Do not know

Occupational classification and occupation examples:

Manager

Examples: Section manager, department manager, branch manager, plant manager, etc.

Professional or engineering worker

Examples: Scientific researcher, mechanical or electrical engineer, first-class registered architect, programmer, systems engineer, physician, pharmacist, registered nurse (assistant nurse), nutritionist, welfare counselor, childcare worker, nursing care counselor, certified public accountant, tax accountant, instructor, reporter, editor, designer, photographer, stenographer, etc.

Clerical worker

Examples: General clerk, bank teller, travel agent counter attendant, information desk attendant, reception desk attendant, bill collector, meter reader, operator, expressway tollbooth attendant, railway ticket examiner, etc.

Sales worker

Examples: Salesclerk in a general store, convenience store, supermarket, department store, etc.; cashier; door-to-door salesperson; insurance salesperson; bank salesperson; supermarket manager; newspaper salesperson; real estate agent; etc.

Service worker

Examples: Barber/hairdresser, cleaning worker, cook, waiter/waitress, attendant, home helper, babysitter, parking lot/building manager, dormitory superintendent, tour conductor, rental video shop employee, advertising leaflet distributor, etc.

Security worker

Examples: Guard, security guard, watchman, construction site guide, etc.

Manufacturing process worker

Examples: Production equipment controller/monitor, machine assembly equipment controller/monitor, product manufacturing/processing worker, machine assembly worker, machine repairperson, automobile mechanic, product inspector, etc.

Transport or machine operation worker

Examples: Train driver, bus driver, commercial passenger vehicle driver, truck driver, ship's captain, navigation officer/watch officer, harbor pilot, ship's chief engineer/engineer, aircraft pilot, etc.

Construction or mining worker

Examples: Molding box carpenter, scaffolding worker, steel reinforcement worker, bricklayer, block and tile laying worker, roofing worker, plasterer, tatami worker, pipe laying worker, power line worker, telephone line worker, telecommunications aerial line worker, telegraphic equipment installer, electric construction worker, civil engineering worker, mine worker, stonecutter, gravel quarry worker, etc.

Carrying, cleaning, or packaging worker

Examples: Mail and telegram collection and delivery worker, onboard and quayside cargo handler, land-based cargo handling and carrying worker, warehouse worker, delivery worker, packing worker, cleaning worker, packaging worker, etc.

Others

Examples: Agricultural, forestry, or fishery worker; occupational classification not mentioned in the above options

QS5 7 targets [freelance workers].

QS5_7 What was the main occupational classification of your work (business activity) on April 1, 2020?

(Select one)

- 1. Professional or engineering worker
- 2. Clerical worker
- 3. Sales worker
- 4. Service worker
- 5. Security worker
- 6. Manufacturing process worker
- 7. Transport or machine operation worker
- 8. Construction or mining worker
- 9. Carrying, cleaning, or packaging worker
- 10. Others. Specify:
- 11. Do not know

Occupational classification and occupation examples

Professional or engineering worker

Examples: Scientific researcher, mechanical or electrical engineer, first-class registered architect, programmer, systems engineer, physician, pharmacist, registered nurse (assistant nurse), nutritionist, welfare counselor, childcare worker, nursing care

counselor, certified public accountant, tax accountant, instructor, reporter, editor, designer, photographer, stenographer, etc.

Clerical worker

Examples: General clerk, bank teller, travel agent counter attendant, information desk attendant, reception desk attendant, bill collector, meter reader, operator, expressway tollbooth attendant, railway ticket examiner, etc.

Sales worker

Examples: Salesclerk in a general store, convenience store, supermarket, department store, etc.; cashier; door-to-door salesperson; insurance salesperson; bank salesperson; supermarket manager; newspaper salesperson; real estate agent; etc.

Service worker

Examples: Barber/hairdresser, cleaning worker, cook, waiter/waitress, attendant, home helper, babysitter, parking lot/building manager, dormitory superintendent, tour conductor, rental video shop employee, advertising leaflet distributor, etc.

Security worker

Examples: Guard, security guard, watchman, construction site guide, etc.

Manufacturing process worker

Examples: Production equipment controller/monitor, machine assembly equipment controller/monitor, product manufacturing/processing worker, machine assembly worker, machine repairperson, automobile mechanic, product inspector, etc.

Transport or machine operation worker

Examples: Train driver, bus driver, commercial passenger vehicle driver, truck driver, ship's captain, navigation officer/watch officer, harbor pilot, ship's chief engineer/engineer, aircraft pilot, etc.

Construction or mining worker

Examples: Molding box carpenter, scaffolding worker, steel reinforcement worker, bricklayer, block and tile laying worker, roofing worker, plasterer, tatami worker, pipe laying worker, power line worker, telephone line worker, telecommunications aerial line worker, telegraphic equipment installer, electric construction worker, civil engineering worker, mine worker, stonecutter, gravel quarry worker, etc.

Carrying, cleaning, or packaging worker

Examples: Mail and telegram collection and delivery worker, onboard and quayside cargo handler, land-based cargo handling and carrying worker, warehouse worker, delivery worker, packing worker, cleaning worker, packaging worker, etc.

Others

Examples: Agricultural, forestry, or fishery worker; occupational classification not

mentioned in the above options

QS5 8 targets [employees].

QS5_8 What was the total number of employees at the company at which you were employed as of April 1, 2020?

(Select one)

- *If you were a dispatched worker, answer with regard to the company, etc., to which you were dispatched. If you were not a dispatched worker, answer with regard to the company, etc., that hired you and where you worked.
- 1. 9 employees or fewer
- 2. 10 to 29 employees
- 3. 30 to 99 employees
- 4. 100 to 299 employees
- 5. 300 to 499 employees
- 6. 500 to 999 employees
- 7. 1,000 to 2,999 employees
- 8. 3,000 or more employees
- 9. Do not know

QS5 9 targets [freelance workers].

- QS5_9 What was the total number of employees at the company that was the main client of your work as of April 1, 2020?
- *Main client = Client that accounts for the largest percentage of sales (Select one)
- 1. 9 employees or less
- 2. 10 to 29 employees
- 3. 30 to 99 employees
- 4. 100 to 299 employees
- 5. 300 to 499 employees
- 6. 500 to 999 employees
- 7. 1,000 to 2,999 employees
- 8. 3,000 or more employees
- 9. Do not know

QS5_10 targets respondents who selected 1 to 47 on QS5_4.

QS5_10 What type of employment do you have at the <u>present_time?</u> (Select one)

- *"Self-employed" refers to sole proprietor, freelance worker, self-employed professional, cloud worker, "elderly human resource," or other similar type of self-employment.
- 1. Regular employee (excluding executive)
- 2. Part-time worker
- 3. Arbeit (temporary worker)
- 4. Contract worker
- 5. Dispatched worker
- 6. Shokutaku (entrusted worker)
- 7. Self-employed* or piecework
- 8. Assisting with family business
- 9. Other jobs. Specify:_____
- 10. Not working and looking for a job
- 11. Not working and not looking for a job

OS6 targets respondents who selected 1 to 6 on OS5 10.

QS6 Has there been in any change in the company at which you work (e.g., office, factory, or shop) or in the job you do (i.e., content of duties) at the present time <u>compared</u> to April 1, 2020?

(Select one)

- 1. No change (I do the same job at the same company.)
- 2. I work at the same company but do a different job than I did on April 1.
- 3. I quit the company I worked at on April 1 and now do a similar job at a different company.
- 4. I quit the company I worked at on April 1 and now do a different job at a different company.

QS7 targets respondents who selected "7. Self-employed* or piecework" on QS5 10.

QS7 At the present time, are you a "shop owner or manager" who has your own store and sells merchandise or services or serves food/drinks? And are you an employer who employe employees?

(Select one for each)
======= Items ======
1. Are you a shop owner or manager?
2. Do you employ employees?
=====Options=====
1. Yes
2. No
Main Survey (Q1-Q20)
Q1 targets [employees].
Q1 Did you experience any COVID-19-associated impacts on your employment or
income?
(Select one)
1. There was a major impact
2. There was some degree of impact
3. There was not much impact
4. There was no impact at all
5. Do not know
Q1_1 targets [freelance workers].
Q1_1 Did you experience any COVID-19-associated impacts on your work (business
activity) or income?
(Select one)
1. There was a major impact
2. There was some degree of impact
3. There was not much impact
4. There was no impact at all
5. Do not know

Q2 targets [employees] and those who selected 1 or 2 on Q1.

Q2 Please answer this question if you responded either "There was a major impact" or "There was some degree of impact" for Q1. Select <u>all</u> among the following items that describe specific COVID-19-associated impacts on you.

(Select all that apply)

- 1. Dismissal from company
- 2. Termination at end of contract period
- 3. Unemployment as a result of employer's business suspension/discontinuation or bankruptcy
- 4. Change of type of employment
- 5. Change in job content
- 6. Decreased number of workdays and working hours
- 7. Increased number of workdays and working hours
- 8. Decreased income
- 9. Increased income
- 10. Voluntary retirement
- 11. None of the above applies to my situation. Specify:_____
- 12. Do not want to answer

Q3 targets [employees].

Q3 This question concerns the amount of time you spend working (<u>the hours you actually work</u>). Approximately how many hours did you spend actually working (including overtime) <u>per week</u> at the following three points in time.

(Select one for each)

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	т.
	======== Items ======

1. Ac	tual weekly working hours of a nor	<u>mal month</u> prior to	the emergence of	of the COVID-
19 pr	oblem			

- 2. Actual <u>weekly</u> working hours for <u>the second week of April (April 6 to 12)</u> (prior to the implementation of national emergency measures)
- 3. Actual <u>weekly</u> working hours for <u>the second week of May (May 7 to 13)</u> (after the implementation of national emergency measures)

_	otions======
O I	Juons

- 1. Fewer than 15 hours
- 2. At least 15 hours but under 20 hours
- 3. At least 20 hours but under 25 hours

- 4. At least 25 hours but under 30 hours
- 5. At least 30 hours but under 35 hours
- 6. At least 35 hours but under 40 hours
- 7. At least 40 hours but under 45 hours
- 8. At least 45 hours but under 50 hours
- 9. At least 50 hours but under 55 hours
- 10. At least 55 hours but under 60 hours
- 11. At least 60 hours
- 12. Did not work*
- 13. Did not work**
- *answer for normal month and April is stored
- **answer for May is stored

Q4 targets [employees].

Q4 What was your monthly pretax income at the following three points in time? (Select one for each)

====== Items ======

- 1. A normal month prior to the emergence of the COVID-19 problem
- 2. Monthly income for work done in March
- 3. Monthly income for work done in April

====Options=====

- 1. Less than 50,000 yen
- 2. 50,000 yen to less than 100,000 yen
- 3. 100,000 yen to less than 150,000 yen
- 4. 150,000 yen to less than 200,000 yen
- 5. 200,000 yen to less than 250,000 yen
- 6. 250,000 yen to less than 300,000 yen
- 7. 300,000 yen to less than 350,000 yen
- 8. 350,000 yen to less than 400,000 yen
- 9. 400,000 yen to less than 450,000 yen
- 10. 450,000 yen to less than 500,000 yen
- 11. At least 500,000 yen
- 12. No monthly income
- 13. Do not want to answer

Q4_1 targets [employees].

Q4_1 How does your most recent monthly income compare to what your <u>original</u> (<u>normal</u>) monthly income was before the emergence of the COVID-19 problem?

(Select one)

It decreased

- 1. 10 to 20%
- 2. 30 to 40%
- 3. 50 to 60%
- 4. 70 to 80%
- 5. 90% or more

It increased

- 6. 10 to 20%
- 7. 30 to 40%
- 8. 50% or more
- 9. Roughly the same (change of less than 10%)

Q5 targets [employees].

Q5 Did (Is) the company (e.g., office, factory, or shop) you work for take (taking) any of the following measures based on a request from the national or local government or voluntarily?

(Select all that apply)

- 1. Suspension of business (e.g., shutdown, closure, etc.) or increase of non-business days
- 2. Shortening business hours
- 3. Temporary layoff
- 4. Reducing number of workdays (ex.: two-day work weeks on alternating shifts, etc.)
- 5. Encouraging the taking of paid holidays
- 6. Implementing work from home/telecommuting
- 7. Change of work location (e.g., to a satellite office, etc.)
- 8. Change of commuting method (e.g., limitation on use of public transport, etc.)
- 9. Staggering working hours
- 10. Reduction of work
- 11. Using teleconferencing
- 12. Canceling/restricting business trips
- 13. Not taking any of the above measures

Q5_1 targets respondents who selected	"6. Implementing work from
home/telecommuting" on QS5.	

Q5_1	Please	answer	this	question	if	you	selected	"Implementing	work	from
home/te	lecomm	uting" fo	or Q5	. Regardi	ng '	"work	from ho	me/telecommutii	ng" tha	t was
done as	a measu	ire to con	itrol C	COVID-19) inf	ection	ns, how m	any days did you	ı "work	from
home/te	elecomm	ute" <u>per</u>	week	at the foll	owi	ng th	ree points	of time?		
(Select	one for e	each)								

T.	
 Items	

- 1. Number of days working from home <u>per week</u> in a <u>normal month</u> prior to the emergence of the COVID-19 problem
- 2. Number of days working from home <u>per week</u> in the second week of April (April 6 to 12) (prior to the implementation of national emergency measures)
- 3. Number of days working from home <u>per week</u> in <u>the second week of May (May 7 to 13)</u> (after the implementation of national emergency measures)

====Options=====

- 1. 1 or 2 days
- 2. 3 days
- 3. 4 days
- 4. 5 (or more) days
- 5. None

Q6 targets [employees].

Q6 Please select <u>all</u> among the following items that describe measures taken in your workplace to control COVID-19 infections.

(Select all that apply)

- 1. Appropriate responses to people with symptoms (e.g., coughing, fever, etc.)
- 2. Cancellation/self-restraint in holding events, gatherings, meetings, get-togethers, etc.
- 3. Use/provision of masks and alcohol-based disinfectants
- 4. Others. Specify:
- 5. Nothing in particular

Q7 targets [employees].

Q7 Please select <u>up to three items</u> for which you felt particular anxiety in terms of your job, excluding "your own infection," from the time that COVID-19 infections began until the present time.

(Select up to three)

- 1. Worsening business condition of employer or company bankruptcy/shut down
- 2. Dismissal/termination (employment anxiety)
- 3. Decreased income
- 4. Infection prevention, response when infected persons emerge, and other aspects of company's hygiene management
- 5. Company management for leave and work adjustment associated with "school closures"
- 6. Development of environment for work at home or telecommuting
- 7. Adjustment of own work
- 8. Change in interpersonal relationships at workplace
- 9. Others. Specify:
- 10. Did not feel any particular anxiety
- 11. Do not want to answer

Q8 targets [freelance worker]" and those who selected 1 or 2 on Q1 1.

Q8 Please answer this question if you responded either "There was a major impact" or "There was some degree of impact" for Q1_1.

Please select all among the following items that describe specific COVID-19-associated impacts.

(Select all that apply)

- 1. Impact on business performance (decrease or increase in net sales/income
- 2. Cancellation or postponement of ordered jobs (including events and tours)
- 3. Reduction or loss of new orders or customers
- 4. Increase in new orders or customers, increase in workload
- 5. Suspension/scaling back of business or bankruptcy of client
- 6. Difficulty procuring products or materials due to distribution congestion/stoppage
- 7. Responding to delays in deliveries/work periods
- 8. Suppression or suspension of business activity (production, sales, service)
- 9. Difficulty moving as a result of prohibition of overseas travel, order to return to Japan, or request to refrain from going outside
- 10. Deteriorating cash flow
- 11. Increase in burden of dealing with work from home/telecommuting by client

Q9 targets [freelance workers].
Q9 What happened to your March to May sales from your work (business activity) as a result of the effects of COVID-19 (including the postponement of the Tokyo Olympic and Paralympic Games)? Please answer by considering your sales for a <u>normal month</u> prior to the emergence of the COVID-19 problem to be "100."
Entry examples:
When March sales were 20% less than the normal month ⇒Enter 80
When April sales were 20% more than the normal month \Rightarrow Enter 120
1. March sales
2. April sales
3. May sales forecast*
Q9MA
1. *Do not have a forecast for May sales
Q10 targets [freelance workers].
Q10 This question concerns the amount of time you spend working (the hours you actually work).
Approximately many hours did you spend actually working (including overtime) per
week at the following three points in time.
(Select one for each)
======= Items ======
1. Actual weekly working hours of a normal month prior to the emergence of the COVID-
19 problem
2. Actual weekly working hours for the second week of April (April 6 to 12) (prior to the
implementation of national emergency measures)
3. Actual weekly working hours for the second week of May (May 7 to 13) (after the
implementation of national emergency measures)
=====Options=====
1. Fewer than 15 hours
2. At least 15 hours but under 20 hours

12. Balancing/adjusting daily life with work as a result of "school closures"

13. Others. Specify:_____

- 3. At least 20 hours but under 25 hours
- 4. At least 25 hours but under 30 hours
- 5. At least 30 hours but under 35 hours
- 6. At least 35 hours but under 40 hours
- 7. At least 40 hours but under 45 hours
- 8. At least 45 hours but under 50 hours
- 9. At least 50 hours but under 55 hours
- 10. At least 55 hours but under 60 hours
- 11. At least 60 hours
- 12. Did not work

Q11 targets [freelance workers].

- Q11 Please select <u>all</u> among the following items that describe measures you took in your work based on either a request from the national or local government or voluntarily. (Select all that apply)
- 1. Suspension of business (e.g., shutdown, closure, etc.) or increase of non-business days
- 2. Shortening business hours
- 3. Implementing work from home/telecommuting
- 4. Change of work location (e.g., to a satellite office, etc.)
- 5. Staggering working hours
- 6. Reduction of work
- 7. Conducting meetings with clients and sales activities online (using teleconferencing)
- 8. Canceling/restricting business trips
- 9. Refraining from jobs (business activity) when showing symptoms (e.g., coughing, fever, etc.)
- 10. Cancellation/self-restraint in holding events, gatherings, meetings, get-togethers, etc.
- 11. Use/provision of masks and alcohol-based disinfectants
- 12. Others. Specify:
- 13. Nothing in particular

Q12 targets [freelance workers].

Q12 Please select <u>up to three items</u> for which you felt particular anxiety in terms of your job, excluding "your own infection," from the time that COVID-19 infections began until the present time.

(Select up to three)

- 1. Impact on business performance (decrease in net sales/income, etc.)
- 2. Prolonged curtailment of business activity, etc., (uncertainty about the future)
- 3. Management difficulty (cash flow) or company bankruptcy/closure of business establishment)
- 4. Worsening business environment (e.g., stagnant consumption, fewer visitors to Japan, increasing purchase prices, economic slowdown, etc.)
- 5. Suspension/scaling back of business or bankruptcy of client
- 6. Distribution congestion/stoppage (difficulty forecasting recovery)
- 7. Prolonged prohibition of overseas travel and refraining from going outside (difficulty forecasting lifting of measures)
- 8. Deteriorating relationship with client or contract cancellation (due to refraining from entertaining, delivery delays, etc.)
- 9. Hygiene management to control infections, etc.
- 10. Balancing/adjusting daily life with work as a result of "school closures"
- 11. Others. Specify:
- 12. Did not feel any particular anxiety
- 13. Do not want to answer

Q13 targets [freelance workers].

Q13 Have you already applied to use, or do you plan to apply to use, any of the following COVID-19-related business support measures in your work (business activity)? Please select all that apply.

(Select all that apply)

- 1. Sustainability payment (one million yen to business operators whose sales decline, etc.)
- 2. Business suspension cooperation payment when responding to a request to suspend business or shorten business hours from the prefecture, etc.
- 3. Benefit, payment, or financing from the prefecture that is other than those mentioned above
- 4. Special COVID-19 loan of the Japan Finance Corporation or financing assistance from safety-net guarantees, etc.
- 5. Employment Adjustment Subsidy (subsidy covering allowances for absence from work, etc., when employers keep their employees)
- 6. Assistance payment associated with temporary closure of elementary schools, etc. (assistance for guardians caring for children who are unable to do the work of a business

contract, etc.)

- 7. Subsidy to promote work-style reform (support for introduction of telecommuting, etc.)
- 8. Postponement of payment of national tax, local tax, welfare pension insurance premiums, etc.
- 9. Reduction or exemption of fixed asset tax, etc.
- 10. Corporate tax refund based on carry back of operating loss
- 11. Postponement of payment of public utility charges (water, electricity, gas, telephone, etc.)
- 12. Rent support benefit
- 13. Others. Specify:
- 14. Not considering any of those mentioned
- 15. Have not decided yet/do not know
- Q14 Please select <u>up to three items</u> for which you felt particular anxiety in terms of your daily life, excluding "your own or family member's infection," from the time that COVID-19 infections began until the present time.

(Select up to three)

- 1. Inability to see when infections will abate
- 2. Inability to get accurate information
- 3. Shortages of supplies to prevent infection (masks and alcohol-based disinfectants)
- 4. Shortages of daily necessities
- 5. Person/facility to watch child during school closure
- 6. Effect on child's education due to absence from school
- 7. Visiting hospital/hospitalization due to own or family member's condition
- 8. Participating in or organizing trips, events, important ceremonial occasions, etc."
- 9. Government's response in controlling infections
- 10. Prolonged/worsening economic recession
- 11. Difficulty in daily life associated with decreased income
- 12. Others. Specify:
- 13. Did not feel any particular anxiety
- 14. Do not want to answer
- Q15 Please indicate your marital status (including common-law marriage). (Select one)
- 1. Married (with spouse) *Including common-law marriage
- 2. Married (separated or bereaved)

3. Unmarried
Q16 Do you have a child who is supported by the same livelihood as you? (Select one) 1. Yes 2. No
Q16_1 targets respondents who selected 1 on Q16.
Q16_1 Please answer this question if you selected "1. Yes" for Q16. What is the age of the youngest child who is supported by the same livelihood?
1. The youngest child is years old.
Q17 Do you live with or near a parent or other elderly household member? 1. Living with or near an elderly household member 2. No
Q18 Who is the main breadwinner of your household? (Select one) 1. I
2. My spouse (husband or wife) *Including partner in a common-law marriage3. My parent4. My child
5. Others. Specify:
Q19 Please provide the income (pretax) earned by your entire household (including the income of your spouse and others) during the past one year (January 1 to December 31, 2019). For the entire household's income, exclude temporary income (such as retirement benefits and proceeds from sales of land) but include pensions. (Select one)
1. None
2. Less than 1 million yen
3. 1 million to less than 2 million yen
4. 2 million to less than 3 million yen
5. 3 million to less than 4 million yen

- 6. 4 million yen to less than 5 million yen
- 7. 5 million to less than 6 million yen
- 8. 6 million to less than 7 million yen
- 9. 7 million to less than 8 million yen
- 10. 8 million to less than 9 million yen
- 11. 9 million to less than 10 million yen
- 12. 10 million to less than 12 million yen
- 13. 12 million to less than 15 million yen
- 14. 15 million to less than 20 million yen
- 15. At least 20 million yen
- Q20 Have you already applied or are you considering applying for one of the following economic assistance programs provided by the national government, a local government, or another body as a result of difficult living circumstances attributable to COVID-19? Please select <u>all</u> that apply.

(Select all that apply)

- 1. Special cash payment (100,000 yen per person)
- 2. Emergency small amount funds/general support funds (special loan covering living expenses up to 200,000 yen, etc., for employed persons not at work, unemployed people, etc.)
- 3. Housing security benefit (payment of an amount equivalent to rent payment when the possibility of losing housing exists due to decreased income resulting from leave, etc.)
- 4. Injury and disease allowance (income guarantee when on leave from work due to infection)
- 5. Unemployment allowance of employment insurance
- 6. Postponement of payment of national or local tax or reduction/exemption of premiums for national pension, national health insurance, etc.
- 7. Postponement of payment of public utility charges (water, electricity, gas, telephone, etc.)
- 8. Public assistance
- 9. Exemption or reduction of tuition fees or enrollment fees, benefit-type scholarship (higher education support program)
- 10. Others. Specify:
- 11. Not considering any of those mentioned
- 12. Have not decided yet/do not know